

Support with purpose

Patients are the reason
behind what we do

HCP Guide





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About BMS Access Support[®]

Patients are the reason behind what we do. BMS Access Support is focused on helping patients access their prescribed BMS medications.

If your patient is enrolled and eligible, the program can help with:



Coverage Assistance

- BMS Access Support may offer benefits investigations, prior authorization assistance, and appeal process support for eligible patients*

*The accurate completion and submission of reimbursement- and coverage-related documentation to the patient's insurance plan is the responsibility of the provider and patient. Bristol Myers Squibb and its agents cannot guarantee coverage for any medication or treatment.



Access and Reimbursement Support

- On our website, we provide:
 - Product-specific billing and diagnosis codes
 - Reimbursement guides
 - Product distribution information
- Our Access and Reimbursement Managers may provide reimbursement support and may help with patient-specific case questions for enrolled patients



Financial Support

- Patients with commercial insurance may be eligible for the BMS Access Support Co-pay Assistance Program[†]
- For patients insured through a government program or who do not have insurance, BMS Access Support can provide information about independent charitable foundations

[†]Restrictions apply. Please see full Terms and Conditions, including complete eligibility requirements, by clicking the links below:

- For HCP-administered medications, [click here](#)
- For oral medications, [click here](#)



Educational Resources

- On our website, we provide:
 - Information about patient access, payer policy details, product distribution, coding, billing, and reimbursement
 - Educational materials to help patients understand their coverage

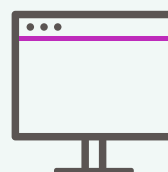
Enrolling Your Patients in BMS Access Support®

You can enroll your patients in the BMS Access Support program online or by downloading, completing, and faxing the completed enrollment form.

There are two ways to access the online enrollment form:

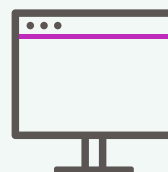
1

The HCP BMS Access Support website
at BMSAccessSupport.com/hcp



2

The MyBMSCases
portal landing page



Prefer to fax the completed enrollment form?

Download a PDF version of the form from www.BMSAccessSupport.com.
Once the form is completed, fax it to **1-888-776-2370**.



To help avoid delays in processing your patient's enrollment for BMS Access Support, it is helpful to have the following information easily accessible:



Patient full name and date of birth



Medication being prescribed



Previous treatment information, such as:

- Primary ICD-10 code
- Site of care
- Previous therapy given



Your NPI number



Your facility name, address, and phone number



Ready to enroll online?

Download a step-by-step guide for online enrollment and get started at www.BMSAccessSupport.com.

Coverage Assistance

BMS Access Support® may be able to provide benefits reviews, prior authorization (PA) assistance, and appeals process support for enrolled patients on select BMS medications.



Benefits reviews

- Reviews a patient's insurance coverage for BMS medications
- Reviews are typically completed within a median time of 24 hours*
- For enrolled patients, benefits may also be reverified annually

*BMS Access Support Data — Benefits Investigations. Accessed August 2023.



Prior authorization assistance

- Obtain PA criteria from the payer
- Provide information about payer criteria
- Fax summary of benefits to provider



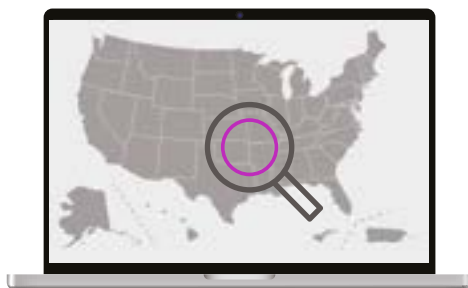
Appeals assistance

- If the patient's insurer has denied coverage, the denial may be appealed. BMS Access Support may be able to assist by providing information about the appeals process
- Each plan has its own process and timeline for appeals. It is important to review the insurer's guidelines and submit the required documents and information before the appeal deadline. It is the responsibility of the provider and/or patient to prepare and submit the required documentation

The accurate completion of reimbursement- or coverage-related documentation is the responsibility of the healthcare provider and patient. Bristol Myers Squibb and its agents make no guarantee regarding reimbursement for any services or item.

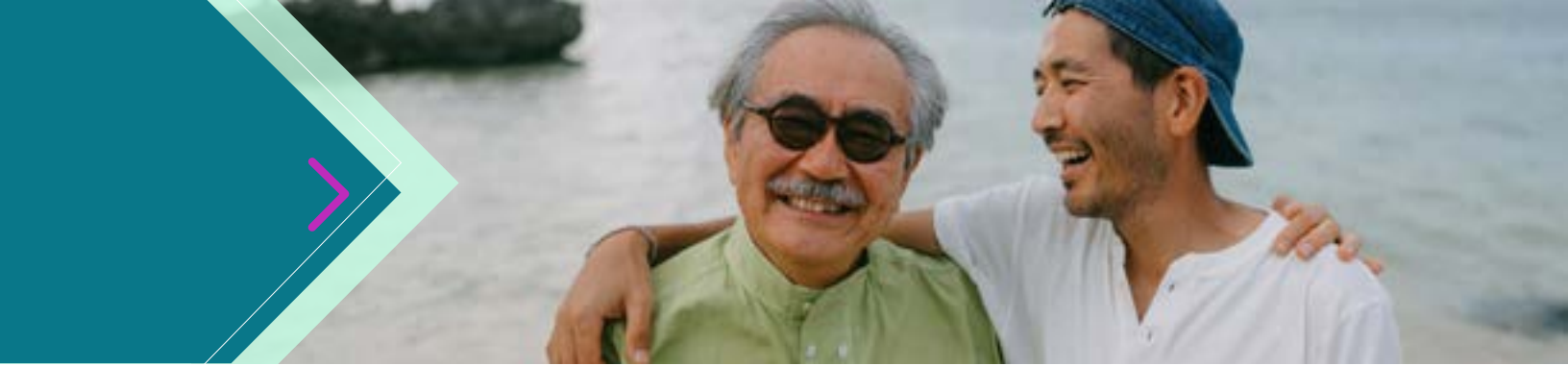


Visit www.BMSAccessSupport.com to access downloadable tools to support you during the coverage process, including appeal letter templates, medical necessity letter templates, and other resources.



Interactive payer access map

You can also learn about payer information by state for applicable treatments using our interactive payer policy tool, available at www.BMSAccessMap.com.



Summary of benefits overview

After enrollment is complete, BMS Access Support will conduct a benefits review to determine the patient's insurance coverage for their prescribed BMS medication and will provide a summary of benefits.

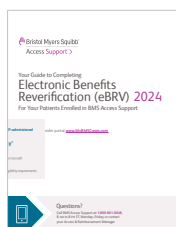
The summary of benefits will include:

For oral and HCP-administered products

- Whether or not a medication is covered
- Whether or not a PA is required
- What the estimated patient out-of-pocket cost and out-of-pocket maximum is and whether there is a deductible
- Whether there is a preferred specialty pharmacy, optional specialty pharmacy, or open specialty pharmacy network (applies to orals or HCP-administered medications when buy & bill is not an option)

Additional information for HCP-administered products

- The office co-pay/co-insurance amount
- The administration co-pay/co-insurance amount
- Whether or not the administering physician is in network
- The preferred/required procurement process (e.g., buy & bill versus specialty pharmacy)
- Timely filing guidelines for claims/appeals



Completing reverification for your patients reverifies their benefits and re-enrolls your eligible patients in the co-pay program. Electronic Benefits Reverification (eBRV) can be completed in the Provider Portal at www.MyBMSCases.com. Download a resource guide for eBRV at www.BMSAccessSupport.com.

Access and Reimbursement Support

The BMS Access Support® website provides a collection of helpful reimbursement resources.

Access and reimbursement resources available on the website include:

- Medication-specific billing and coding guides
- Distribution and dispensing information*
- Sample CMS-1500 form
- Sample UB-04/CMS-1450 form

*Varies by medication.

Your support team

Throughout the enrollment process, our team of Patient Access Specialists and Access & Reimbursement Managers are available to answer questions or provide one-on-one support.



Patient Access Specialists providing phone support

- Familiar with all aspects of BMS Access Support services and provide real-time answers to general HCP questions
- May be able to provide information about state-specific insurance policies to assist with access to treatment
- Provide details of specific BMS cases for patients who have enrolled in BMS Access Support and have submitted a fully signed patient authorization

To contact a Patient Access Specialist:

- Click “Schedule a Call” on BMSAccessSupport.com
- Call 1-800-861-0048
- Message a specialist via the secure provider portal



Local Access & Reimbursement Managers (ARMs) providing in-person support

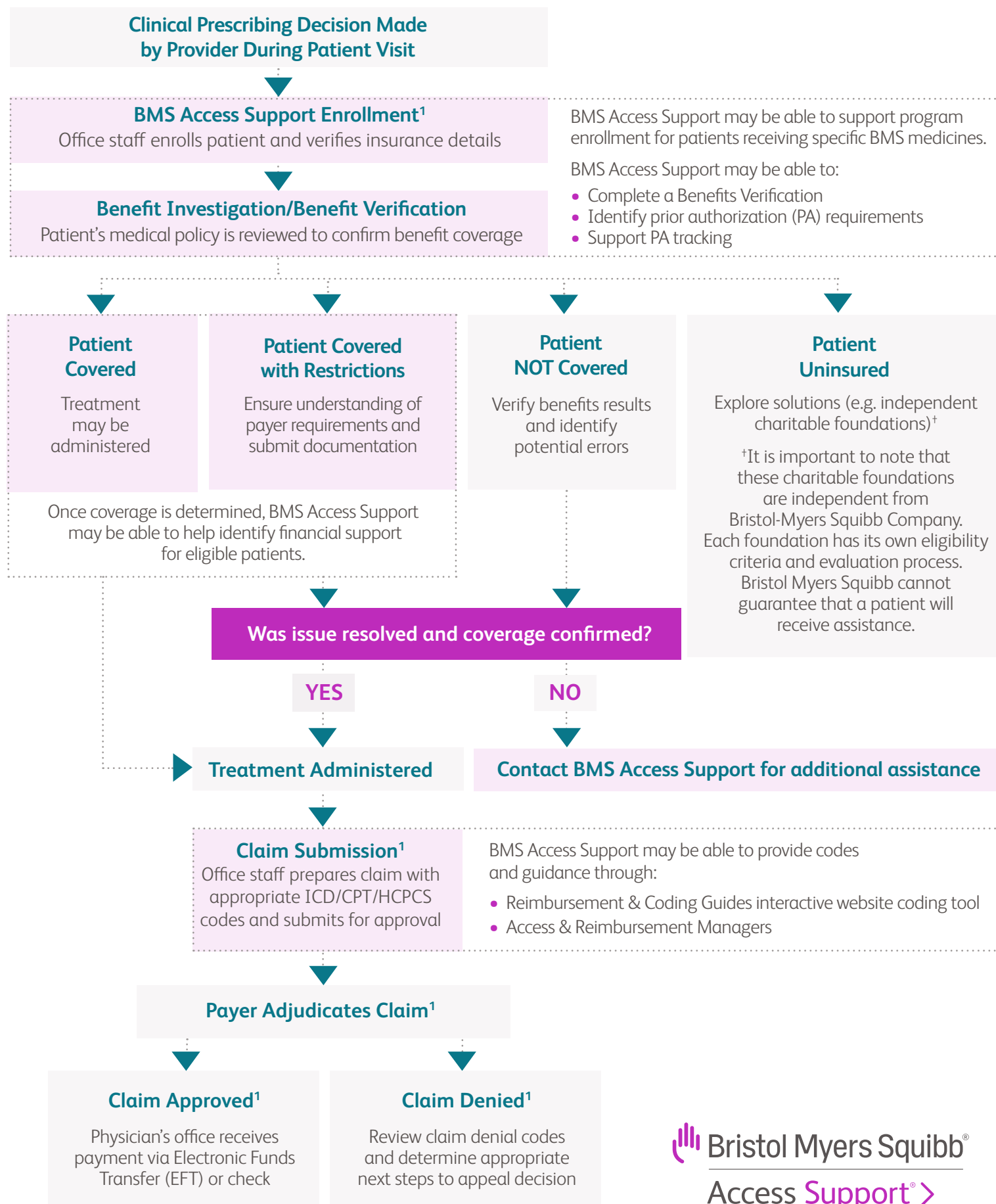
- Educate and create awareness about BMS Access Support resources
- May be able to assist with case status tracking and provide claims and appeals support
- Provide a response to customer questions
- Share knowledge regarding healthcare landscape

To request a visit from an ARM:

- Click “Request a Visit” on BMSAccessSupport.com
- Reach out to your designated ARM

HCP-administered medications reimbursement process

BMS Access Support® may be able to help answer questions throughout the reimbursement process.



Financial Support Options

BMS Access Support® may be able to provide financial support for eligible patients, depending on the patient's coverage.

BMS Access Support Co-Pay Assistance Program

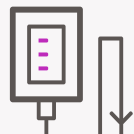
The BMS Access Support Assistance Program helps eligible, commercially insured patients who have been prescribed select BMS medications with out-of-pocket deductibles, co-pays, or co-insurance requirements.



For select oral
medications

\$0 Co-pay*
per one-month supply

Subject to annual maximum benefit



For select HCP-administered
medications

\$0 Co-pay*
per dose

Subject to annual maximum benefit

*Restrictions apply. Please see full Terms and Conditions, including complete eligibility requirements, by clicking the links below:

- For HCP-administered medications, [click here](#)
- For oral medications, [click here](#)

Independent charitable foundations

For patients who have government insurance (Medicare, Medicaid, or TRICARE) or who do not have insurance, independent charitable foundations may be able to assist with treatment costs.

- BMS Access Support may be able to offer information about available independent charitable foundations
- It is important to note that these charitable foundations are independent from Bristol Myers Squibb Company
- Each foundation has its own eligibility criteria and evaluation process. Bristol Myers Squibb cannot guarantee that a patient will receive assistance



Visit BMSAccessSupport.com/hcp to learn more about the financial assistance programs available through BMS Access Support.

Educational Resources

The BMS Access Support® website includes educational guides and videos with information to help patients navigate the insurance coverage process, find potential financial support options, and understand how we can support their journey.



Your patients can access these and all available resources by visiting www.BMSAccessSupport.com

Downloadable resources



Understanding Your Healthcare Benefits

Information on how health insurance works and ways BMS Access Support can help



Patient Brochure

A comprehensive resource about BMS Access Support and the steps to gaining access to BMS medicines



A Guide to Medicare Part D

A step-by-step guide through each phase of Medicare Part D coverage for specialty drugs



Medicare Low-Income Subsidy Brochure

An overview of additional financial assistance that may be available to some people who receive Medicare prescription drug coverage (Medicare Part D)

Video resources



What is Health Insurance?

Health insurance can have a lot of moving parts. Watch this video at BMSAccessSupport.com to help understand the basics of health insurance, coverage, payments, and more.



What is an Explanation of Benefits (EOB)?

If this is not a bill, then what is it? Watch this video at BMSAccessSupport.com to get a better understanding of the EOB.

Looking for support? We're here for you.

Coverage assistance, educational resources, and financial support options may be available through **BMS Access Support®**



Call a Patient Access Specialist at
1-800-861-0048, 8 AM to 8 PM ET,
Monday-Friday



Visit
www.BMSAccessSupport.com



Schedule a meeting
with a BMS Access and
Reimbursement Manager on the
BMS Access Support website

The accurate completion and submission of reimbursement- and coverage-related documentation to the patient's insurance plan is the responsibility of the provider and patient. Bristol Myers Squibb and its agents cannot guarantee coverage for any medication or treatment.

Reference: 1. Healthcare 101: How healthcare reimbursement works? Continuum by CareCloud. Accessed January 16, 2024. <https://www.carecloud.com/continuum/how-healthcare-reimbursement-works/#:~:text=After%20a%20claim%20passes%20successfully,codes%20that%20include%20brief%20explanations>.